



YOUR ROUTE TO BUILDING A COSIER HOME MADE SIMPLE.

ON5 COMPANY LTD/Energy100 Privacy Policy

ON5 COMPANY LTD Company Ltd ("We" or "ON5 COMPANY LTD/Energy100" or "Us") is committed to protecting and respecting your privacy. ON5 COMPANY LTD Company Ltd created the Energy100 brand and controls and owns the related urls.

What this Privacy Policy covers

This Privacy Policy (together with our [Terms and Conditions](#) and any other documents referred to in them) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. This Privacy Policy also explains how you can correct or change the personal data we hold about you and request the personal data we hold about you is deleted.

By visiting www.Energy100.co.uk (the "Website") you are accepting and consenting to the practices described in this Privacy Policy.

For the purposes of this Privacy Policy and the Data Protection Act 1998 (the "Act"), the data controller is ON5 COMPANY LTD Company Ltd, Brenchley House, School road, Charing Kend TN27 0JW.

In order to promote the Energy100 programme to a wider audience and to reach our goal of helping householders to save energy and reduce carbon emissions, we may process personal data under a Legitimate Interest basis complying with GDPR. The option to unsubscribe is available in e-mail communications – or please contact us on adminenergy100@on5company.co.uk if you would prefer not to hear from us.

Information We collect from you

All personal information that We may collect (including, but not limited to, your name, address, email and telephone number) will be collected, used and held in accordance with the provisions of the Data Protection Act 1998 and your rights under that Act.

We may use your Personal Data (which includes your contact details, Energy Usage Data when linked with you and other information about you) as follows:

to process your application and the use of the Energy100 digital platform;

to administer the Service;

to seek periodic feedback in order to improve the user experience; and

to support research into how The Service helps to control energy consumption

Your Personal Data may be transferred to and processed by our project partners for research purposes

We will not pass on your personal information to any other third parties without first obtaining your express permission.

Information you give Us

This is information about you that you give us by filling in forms on Our Website or by corresponding with us by phone, e-mail or otherwise. It includes information you provide when you register to use Our Website, subscribe to Our service, participate in discussion boards or other social media functions on Our Website, enter a competition, promotion or survey, and when you report a problem with Our Website. The information you give Us may include your name, address, e-mail address and phone number, personal description and photograph.



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Information We collect about you

With regard to each of your visits to Our Website We will automatically collect the following personal data and information:

- a. technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
- b. information about your visit, including the full Uniform Resource Locators (URL), clickstream to, through and from Our Website (including date and time), page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), methods used to browse away from the page, and any phone number used to call Our customer service number.

Information We receive from other sources

We work closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, analytics providers and search information providers). We will notify you when We receive personal data and information about you from them and the purposes for which We intend to use that personal data and information.

Cookies

ON5 COMPANY LTD may obtain information about your general Internet usage by using cookies. Cookies are small text files that store information about your interactions with a particular website, either temporarily (known as a "temporary" or "session" cookie, and deleted once you close your browser window) or more permanently on the hard drive of your computer (known as a "permanent" or "persistent cookie"). Cookies can make it easier to use a website by allowing servers to access certain information quickly.

Session cookies can be used to help a user's browser navigate a website more smoothly and may show up if the user comes from a website with which the subsequent website has some relationship (e.g., a website of an affiliated company) and can give helpful information. Persistent cookies can be used to customise a website for a user, such as by storing passwords, preferences, and registration and account information so that users do not have to re-enter them each time they visit a website.

Our Website uses both session/temporary cookies and persistent/permanent cookies to store information that allows Us to offer you better service and to navigate through Our Website with ease. To make Our Website easier to use, We combine information collected via cookies with personal data. You agree that We have the right to use both session/temporary cookies and persistent/permanent in the ways We have described in this Privacy Policy.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies. Please note that if you select this setting you may be unable to access certain parts of this Website. Unless you have adjusted your browser setting so that it will refuse cookies, this Website's system will issue cookies when you access this Website.



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Uses of the information

The law requires Us to only use your personal data where specific justifications apply. We set out the lawful justifications We rely upon to use your personal data below. It is necessary for ON5 COMPANY LTD, affiliated parties and non-affiliated parties to process your personal data:

- a. to carry out our obligations arising from any contracts entered into between you and us and to provide you with the information, products and services that you request from us; and
- b. to notify you about changes to Our service.

We process personal data you provide to us for the purposes of the following legitimate interests of ON5 COMPANY LTD, affiliated parties and non-affiliated parties:

- a. to provide you with information about other goods and services we offer that are similar to those that you have already purchased or enquired about;
- b. to ensure that content from Our Website is presented in the most effective manner for you and for your computer;

We process personal data We collect about you for the purposes of the following legitimate interests of ON5 COMPANY LTD, affiliated parties and non-affiliated parties:

- a. to administer Our Website and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- b. to improve Our Website to ensure that content is presented in the most effective manner for you and for your computer;
- c. to allow you to participate in interactive features of Our service, when you choose to do so;
- d. as part of Our efforts to keep Our Website safe and secure;
- e. to make suggestions and recommendations to you and other users of Our Website about goods or services that may interest you or them.

We will combine information we receive from other sources with information you give to us and information we collect about you. We will use this information and the combined information for the purposes set out above (depending on the types of information we receive).

Disclosure of your information

You agree that we have the right to share and disclose your personal data with selected third parties including:

- a. business partners, suppliers and sub-contractors for the performance of any contract we enter into with them or you; and
- b. analytics and search engine providers that assist us in the improvement and optimisation of Our Website.

Your personal data may also be disclosed to third parties who are prospective sellers or buyers of any of ON5 COMPANY LTD's businesses or assets; in order to comply with any legal obligation, or in order to enforce or apply this Website's Terms and Conditions; or to protect the rights, property, or safety of ON5 COMPANY LTD, its customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

All transfers of personal data, international or otherwise, shall be in compliance with this Privacy Policy and all applicable laws.



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Where We store your personal data

The personal data collected from you may be transferred to, and stored at, a destination outside the European Economic Area ("EEA"). It may also be processed by staff operating outside the EEA who work for ON5 COMPANY LTD or for one of Our suppliers. By submitting your personal data, you agree to this transfer, storing and processing. ON5 COMPANY LTD will take all steps reasonably necessary to ensure that your personal data is treated securely and in accordance with this Privacy Policy. All personal data you provide to us is stored on our secure servers.

Unfortunately, the transmission of information via the Internet is not completely secure. Although ON5 COMPANY LTD will do its best to protect your personal data, we cannot guarantee the security of your data transmitted to this website; any such transmission is at your own risk.

To ensure fair processing, your personal data will not be retained by ON5 COMPANY LTD for longer than necessary in relation to the purposes for which it was originally collected, or for which it was further processed.

Disclaimers

We make no warranty or representation that the Website will meet your requirements, that it will be of satisfactory quality, that it will be fit for a particular purpose, that it will not infringe the rights of third parties, that it will be compatible with all systems, that it will be secure and that all information provided will be accurate. We make no guarantee of any specific results from participation in the Game or the use of Electricity Monitoring Equipment.

No part of the Service is intended to constitute advice and the Content should not be relied upon when making any decisions or taking any action of any kind.

Whilst we use reasonable endeavours to ensure that the Service is secure and free of errors, viruses and other malware, you are strongly advised to take responsibility for your own internet security, that of your personal details and hardware used to access the Service.

Nothing in these Terms and Conditions seeks to exclude or limit Our liability with respect to your non-excludable rights as a consumer.



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Your Rights

If you wish to exercise any of your rights related to the rights listed below, please write Us at adminenergy100@on5company.co.uk

- a. Access to your personal data;
- b. Objection to processing of your personal data;
- c. Objection to automated decision-making and profiling;
- d. Restriction of processing of your personal data;
- e. Your personal data portability;
- f. Rectification of your personal data; and
- g. Erasure of your personal data.

If you make a request relating to any of the rights listed above, We will consider each such request in accordance with all applicable data protection laws and regulations. No administration fee will be charged for considering and/or complying with such a request unless the request is deemed to be excessive in nature. You are entitled to obtain, based upon a request made in writing to Us adminenergy100@on5company.co.uk and upon successful verification of your identity, the following information about your own personal data:

- a. The purposes of the collection, processing, use and storage of your personal data.
- b. The source(s) of the personal data, if it was not obtained from you.
- c. The categories of personal data stored about you.
- d. The recipients or categories of recipients to whom your personal data has been or may be transmitted, along with the location of those recipients.
- e. The envisaged period of storage for your personal data or the rationale for determining the storage period.
- f. The use of any automated decision-making, including profiling.

You have the right to ask Us not to process your personal data for marketing purposes. We will ask you (before collecting your data) if We intend to use your data for such purposes or if We intend to disclose your personal data to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms We use to collect your personal data. You can also exercise the right at any time by contacting Us at adminenergy100@on5company.co.uk

If you subscribe to the ON5 COMPANY LTD mailing list, your name and email address will be added to the subscribers' database and you will be sent regular updates about ON5 COMPANY LTD's activities. If you no longer wish to receive such updates, please click on the 'unsubscribe' link in the emails or contact Us at adminenergy100@on5company.co.uk and we will remove your details from the mailing list as soon as possible.

This Website may, from time to time, contain links to and from the websites of social media networks, ON5 COMPANY LTD's partner networks and affiliates. Please note that these websites will have their own privacy policies and ON5 COMPANY LTD does not accept any responsibility or liability for such policies/websites. Please check any policies before submitting personal data to those websites.

Changes to this Privacy Policy

Any changes made to this Privacy Policy in the future will be posted on this page and, where appropriate, notified to you by e-mail. It is recommended that you visit this page from time to time to review any updates or changes to our Privacy Policy. This Privacy Policy was last updated on 24 May 2018.

Contact

Questions, comments and requests regarding this Privacy Policy are welcomed and should be addressed to adminenergy100@on5company.co.uk